

NATIONAL INSTITUTE OF MALARIA RESEARCH
(Indian Council of Medical of Medical Research)
Sector-8, Dwarka, New Delhi-110 077

No.2/10/2011-12/Store/

September 17, 2015

Sub: - Invitation of Quotation for the AMC of Honeywell CCTV system at NIMR.

Sir,

Director, NIMR invites quotations for Annual MC of Honeywell CCTV system at NIMR as per the enclosed notice for providing service for a period of one year from the date of award of contract. Interested firms are requested to quote the rates for the same. The quotation should be in a sealed envelope addressed to the Director NIMR, Sector-8, Dwarka, New Delhi 110077 which should be dropped in drop box placed in Room No.405, Stores Section on or before 13th October, 2015 upto 11.00 A.M. The date of opening the quotation is 13th October, 2015 at 3.00 P.M.. Please write on top of envelope containing, Quotation for **“AMC of Honeywell CCTV system at NIMR”**.

Yours faithfully,

(C.S. Namboodiri)
Administrative Officer
for Director

NATIONAL INSTITUTE OF MALARIA RESEARCH
(Indian Council of Medical of Medical Research)
Sector-8, Dwarka, New Delhi-110 077

No. 2/10/2011-12/Store/

September 17, 2015

NOTICE INVITING QUOTATIONS FOR AMC FOR Honeywell CCTV system with its cabling

Sub: Annual Maintenance Contract for the Honeywell CCTV system with its cabling installed in the Research Block of National Institute of Malaria Research, Sector-8, Dwarka, New Delhi -110077– regarding

Director NIMR invites sealed quotations from firms for Comprehensive & Non Comprehensive Annual Maintenance Contract for the Honeywell CCTV system & its cabling installed in the campus of National Institute of Malaria Research, Sector-8, Dwarka, New Delhi. The firm should have their own service centre at Delhi to undertake repairs and servicing. They should have sufficient infrastructure and expertise to maintain the systems and considerable financial stability. The annual maintenance contract will be for a period of one year initially and may be curtailed or extended depending upon the satisfactory services to be provided by the firm.

The site of the system for which AMC is to be executed is at National Institute of Malaria Research, Sector-8, Dwarka, New Delhi-110077 and can be inspected on any working day from 10.30 AM to 4.30 PM between 28.09.2015 to 08.10.2015.

The quotes should be super scribed "AMC for Honeywell CCTV system and its cabling" and addressed to "the Director National Institute of Malaria Research, Sector-8, Dwarka, New Delhi-110077". The last date of receipt of quotes is fixed at 11 A.M. on 13.10.2015 late or delayed offers will not be accepted.

Terms and conditions:

1. The firm should be registered one under the relevant Act.
2. Turnover for last three years should be more than 50 Lakhs in the each year respectively.
3. The firm must enclose the copy of its Registration and copy of Income Tax, Service Tax Returns for the last three years. Details of company profile, Income Tax Clearance Certificate if assessment is done and list of valued customers, if

any, should also be accompanied along with the quotation. All the documents are required to be attached with the quotation.

4. The vendor shall have sufficient infrastructure to cater the service. They must have sufficient financial and manpower strength in specific terms as follows:
 - a. The firm must have their own service centre at Delhi to undertake repairs and servicing.
 - b. The vendor shall have to provide complaint booking facility over phone during 9 a.m. to 5.30 p.m. on all Government working days. All the complaints lodged before 2 PM will have to be attended on the same day.
 - c. They shall have experience in the same field and they should have handled a minimum of 3 AMCs/Implementation in the past, in Government Departments (State / Central) or with private sector organizations. Kindly attach the documents.
 - d. The vendor should give an undertaking that any AMC / Rate contract pertaining to the vendor have not been terminated or black listed, by any establishment for the reasons of poor services or otherwise and also after having AMC in the past the firm had not been warned /cautioned for flouting the tender specifications/terms and conditions etc.
 - e. The vendor shall have sufficient communication facilities such as land phone, mobile phone, email, fax and on-line complaint registration facility.
5. Failing to comply any of the above conditions and non submission of relative documentary proof (Wherever required) will disqualify the applicant.
6. In the case of a back to back AMC business the details of such contracts may be stated clearly while submitting the following tender documents.

The scope of AMC will be as follows:

- i. Preventing monthly inspection of CCTV Cameras alongwith their cabling; within the stipulated period.
- ii. Service for break down maintenance :
- iii. Critical complaints shall be cleared within 24 hours:
- iv. Non-critical complaints shall be cleared within 72 hours.
- v. Vendor shall do all call logging and provide quarterly reports.
- vi. If necessary, infrastructure of the company will be verified by the department before awarding AMC.
- vii. The payment will be made quarterly after successful performance of contract. The final payment will be made after the successful completion of the contract. Each payment will be made subject to deduction of Tax at Source (TDS).
- viii. When repair/replacement takes place, the vendor shall not replace any of the components of the equipments with lower configuration. The vendor shall ensure that the replacement be made with OEM

components only. In case the brand/model has become obsolete, the same shall be replaced with compatible items/ parts / components and must carry relevant warranty.

- ix. This office will take no responsibility towards erratic power problems relating to the Electricity Boards or any other default situation of the nature beyond its control that may cause the equipment to malfunctioning.
7. In all matters of dispute relating to this Contract, the decision of the Institute shall be final and binding upon the agency.
8. The acceptance of the quotation will rest with the Director, NIMR who does not bind himself/herself to accept the lowest quotation and reserves the right to himself/herself to reject, or partially accept any or all quotations received without assigning any reasons.
9. The company should clearly indicate their past performance, technical capability and financial position etc. while submitting the tender.

Description of Equipments

S.No.	Description of Items	Quantity
1.	Honeywell Colour Dome Camera Model: HDC505P	26
2.	Honeywell C-Mount Colour Camera Model: HCC745N	2
3.	Honeywell Lens for Camera Model: HLD29V8	2
4.	Honeywell Housing for Camera Model: GHG210S	2
5.	Hikvision Capture Digital Video Recorder Model:	2
6.	Honeywell CRT monitor Model: HMC14	2

Yours faithfully,

(C.S. Namboodiri)
Administrative Officer
for Director